

ANNUAL REPORT 2018/19



BENGALI INFORMATION AND EMPLOYMENT SERVICES





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VISION & MISSION

BIES's vision is a community where everybody lives with dignity and prosperity

BIES's mission is to promote peoples' well-being by providing them with appropriate information, tools and techniques to navigate through community resources and opportunities.

OBJECTIVES

- Promoting the best interests of the Bengali community generally;
- Developing and fostering community spirit;
- Establishing educational, informational, recreational and employment programs for the benefit of the community;
- Fostering the establishment of adult educational, arts, civic education, social services and other community endeavors;



AGENCY OVERVIEW

Bengali Information and Employment Services (BIES) is a non-profit organization that provides support to those in need of employment, settlement or other informational and counselling services.

Established in 2011, a group of newcomers with a passion to contribute in a new country created a community-based platform to help each other. At BIES we promote the best interests of the community, develop and foster community spirit, establish educational, informational, recreational and employment programs for the benefit of the community Foster the establishment of education, arts, civics education, social services and other community endeavors.

MESSAGES FROM THE PRESIDENT



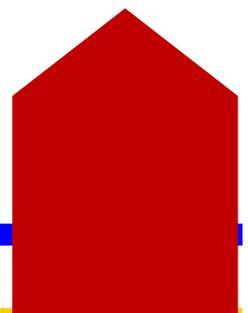
We passed another wonderful year with the vision of a community where everybody lives with dignity and prosperity. Together, we made a tremendous progress in our mission - promoting people's well-being by providing them with appropriate information, tools and techniques to navigate through community resources and opportunities, know-how and the courage they need.

In the past year, we successfully supported a lot of newcomers, seniors and youth who had needed information, tools, techniques and guidance to access resources and opportunities around them to make their lives better. And we did it in collaboration and supports from our community members, volunteers, employees, partners, Provincial & Federal government, ethnic media, donors and the board members.

Bengali speaking community in Toronto and neighboring cities has been growing rapidly and their needs are becoming diversified day by day. Being fully aware of these needs, we are undertaking new programs and services to meet the needs of this growing community. As we believe in collaboration, partnership, transparency & integrity, accountability, value for money and growth & development, we will be able to get more supports from all corners of the society to carry our mission and vision forward. Again together we will be making our community stronger and resilient.

We would like to thank those who supported us and continue to support us in meeting the needs of our community. We look forward to the future and are excited for the development and growth of our program and services for the years ahead.

Golam Mostafa
President, Board of Directors
Bengali Information and Employment Services (BIES)



MESSAGES FROM THE EXECUTIVE DIRECTOR



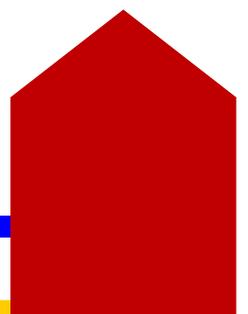
We have had another busy year for Bengali Information and Employment Services (BIES). In 2018/19 BIES continues to develop new programs and initiatives based on the needs of our community.

Without the support of the Board of Directors, members, volunteers, donors and staff none of the work would have been possible. Everyone has worked so hard to deliver program and services with the highest standards while respecting the dignity of our clients and the expectations of our funders.

My heartiest thanks to our staff, members, service users, volunteers, partners and Board of Directors, who continue to provide caring, and committed services to all.

Respectfully,

Imam Uddin
Executive Director



GENERAL SECRETARY's MESSAGE



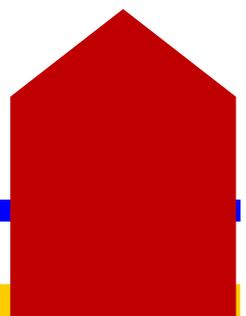
We are delighted that we are going to organize BIES's 9th Annual General Meeting on November 16th , 2019 for the year which ended on 31st March, 2019. BIES is growing with assistance from our community, volunteer and partners.

In implementing all the programs and services, staff and volunteers worked tirelessly to reach the target objectives. Members of the Board of Directors have also contributed their time and efforts to make all the programs successful.

I would like to give a whole-hearted thanks to all our staff, volunteers, general members, board members, partners, and representatives of different tiers of government agencies who support BIES and its programs. Together we can make a healthy community in Toronto and achieve our vision and mission easily.

Sincerely,

Alamgir Kabir
General Secretary



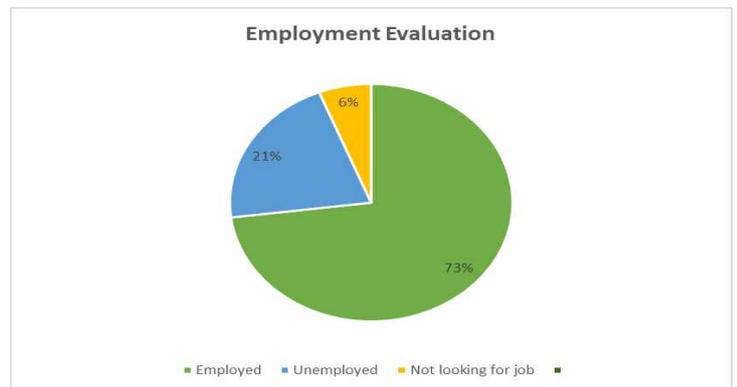
HIGHLIGHTS OF PROGRAM'S & SERVICES

Outreach to Diverse Seniors- Prevention and Management of Geriatric Diseases project partnered with Woodgreen Community Services in Toronto successfully organized seven (10) workshops on health related issues. 150 seniors attended the workshops getting culturally and linguistically accessible services to improve their health and their access to health care services.



Bengali Information and Employment Services (BIES) served 177 participants From April 2018 – March 2019 through the Job Search workshop under Ontario Government's employment services program. BIES's dedicated staffs and volunteers assisted a huge number of service users this year.

BIES did an evaluation on the present situation of the participants and found out about 73% participants of the Job Search workshops are employed now.



Bengali Newcomers Connected and Thrive project has assisted more than 50 newcomers by conducting different job search and networking workshops and by helping them through one-to-one communication in career counselling, job search, resume writing and interview preparation. Most of them have been able to find job and started working in different organizations such as- banks, NGOs, telecom and financial institutions etc. BIES has achieved a significantly trustworthy position among the community people by this activity.



Children's Art Competition:

In order to associate the community children with cultural activities BIES arranges different events from time to time. Arranging **Art Competition to celebrate International Mother Language Day** for the children aged 6-12 years is one of these events that BIES has been traditionally organizing for the last few years. Around fifty (50) children participated this year as well. Parents also joined to support their children. Their support and enthusiastic participation made this. possible



Financial
Bengali Information and Employment Services (BIES)
STATEMENT OF OPERATIONS
For the Year Ended on 31st March, 2019

Revenue

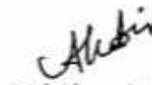
Sources	2019	2018
Federal Government Grants	3708.00	23480.00
Ontario Government Grants	7960.00	6080.00
Grants from other NGO/Foundation	17992.00	14569.00
BIES's Members contribution	200.00	160.00
Individual donation	822.00	210.00
In-kind-contribution (Note-1)	9692.00	7800.00
Grand total	40374.00	52,299.00

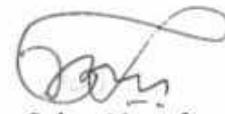
Expenditure

Category	2019	2018
Salary & Benefits	16,542.00	26240.00
Program & Services	16330.00	18870.00
Administration (Rent, equipment, Insurance, supplies etc.)	6332.00	6460.00
Service charges	156.00	-
Grand Total=	39,360.00	51,570.00
BALANCE	1014.00	729.00

Note1. Members of the board of directors and other volunteers contributed their times in carrying out BIES's program and services apart from their direct role. Their time was translated into dollar value.


Imam Uddin
Executive Director


Md Alamgir Kabir
General Secretary & Treasurer


Golam Mostafa
President

FUNDERS

Service
Canada 

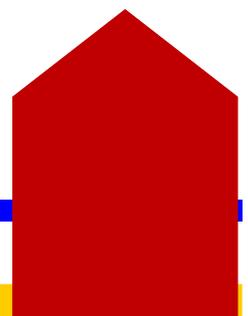


Ontario



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2897 Danforth Avenue, Toronto, ON M4C 1M3
Phone: 647.945.8448, Email: info@bies-canada.org

www.bies-canada.org



FEEDBACK FROM SERVICE USERS

“I attended a workshop at BIES. I like it very much and learned a lot. The organization is doing a tremendous job for the community. I strongly recommend others to contact BIES for help.”

***Towhid Siddiki,
Customer Service Expert***

“A very good place for new comers into Canada. Very nice staffs and very good consultants. They are offering wide range of seminars for all kind of people to get equipped for Job. Very much satisfied with the service.”

Shoeb Ahmed, New Immigrant

“The folks here are doing an awesome job helping people to find a job. Everyone from the organization are very friendly and always willing to help. I hope that they will stick around for long time as they play an integral role to enhance the lives of people living in the community.”

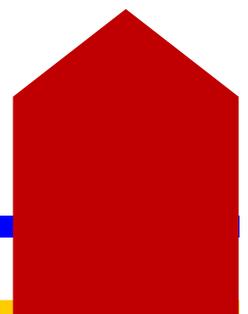
***Rahima Khatun
Health Service Worker***

“As a startup founder, I'm always looking for talented employees. A friend suggested I check out The BIES, and I have had the pleasure of working for over a year now. The facility is always welcoming, and organized. In terms of the Career Specialist, I've mostly worked with Imam. I have found him to be extremely capable, creative, and dedicated. He truly cares about the organizations he works with, as well as those looking to grow their careers. I would HIGHLY recommend him and the organization as a whole !”

Anwar Hossain,
Customer Service Representative

“ This is a very great organization Mostafa and Imam does a great job, they encourage you to be your best , when you leave the office you feel hopeful like you can take on the world. The other people are very polite and informative also. I would rate it 100 stars rating. Keep up the great work everyone and Thanks so much! .”

Dipika Chakrabarty, Accountant



GET INVOLVED



Get Involved with Bengali Information & Employment Services (BIES)

VOLUNTEER WITH US

Volunteers make an incredible difference in our ability to provide effective services to the community and our clients. We are grateful to each individual who devotes his or her time and talents to ameliorate services in the works of BIES.

For interested volunteers, we will set up an interview day in order to discuss and identify their skills, areas of interest and their ability to handle different tasks. Once selected, we provide them with an orientation about our services and mandate. We try to ensure that all of our volunteers gain work experience in their field that interests them. If you are interested in volunteering with BIES, please contact us. Volunteers application forms can be downloaded from BIES's website.



MEMBERSHIP

Our members are the foundation of BIES. We always welcome individuals to become members and to carry out BIES's mission and objectives. All memberships are subject to approval by the Board of Directors. There are four types of memberships; Individual, Organization, Corporate, Clients/Volunteers Membership. If you are interested in volunteering with BIES, please contact us. Membership forms can be downloaded from BIES's website .

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